

5.3 Error messages for service personnel

Code	Applicable models: Primea-Odea-Talea	Brief description	Description
01	All models	Coffee grinder 1 blocked.	The coffee grinder is blocked (grinders blocked or sensor not reading properly).
02	Primea	Coffee grinder 2 blocked.	The coffee grinder is blocked (grinders blocked or sensor not reading properly).
03	All models	Brew group blocked in work position.	Microswitch not released in up position after 3", torque error trying to move down, descent time out exceeded.
04	All models	Brew group blocked in home position.	Microswitch not released in down position after 3", torque error trying to move up, ascent time out exceeded.
05	All models	Water circuit blocked.	No water in turbine.
06	Primea	Multivalve error.	Multivalve blocked.
08	Primea	Cappuccinatore valve blocked.	The cappuccinatore has failed to reset because it can't excite microswitch.
09	Primea	Communication error between CPU and POWER.	Communication interrupted for more than 2 seconds.
10-11	All models	Various sensor errors.	Water heater sensors shorted or in open circuit.
12-13	Primea	Various sensor errors.	Steam heater sensors shorted or in open circuit.
14-15	All models	Various temperature errors.	Heater temperatures out of control.
16	All models	Both microswitches activated on brew group.	The work and home microswitches have both been activated.
17	All models	Memory error.	Impossible to read or write to e2prom.
18	All models	Clock error.	Memory defect or impossible to set.
19	All models	No zero crossing.	No zero crossing on card, could be caused by power card.
20	All models	Cup lift error.	The two stroke end position microswitches are activated at the same time.

On models in the new Primea, Talea and Odea ranges, errors recorded can be viewed on the display (during diagnosis) or on a PC (with programmer). The following are saved:

- A) The last 20 errors to be recorded.
- B) Total number of errors (not all models).
 - Since production (total).
 - Since last service (partial).
 - Current.